

KOJI: AI Agents for Confluence and JSM

What is KOJI?

No code platform that allows companies to integrate AI agents to their **Atlassian products**.

Enhances teams' productivity for various tasks.

KOJI AI agent securely leverages company data improve the efficiency of customer support, IT, HR, and more.

-30%

With our AI agents, our clients **decrease the volume of tickets** to support functions **by 30%**

Konverso's AI Agent has helped companies achieve:

+ 42%

greater accuracy in answering employee questions

+ 29%

29% faster at a series of knowledge work tasks

+ 14%

more customer issues resolved per hour.

Key Features of KOJI



Q&A on Confluence



Web Search



Ticket Managment



Deployable on JSM and Refined portals



GDPR Compliant & SOC 2 type II Certified

Key Benfits of using KOJI



Leverage proprietary Confluence data with LLMs for employees, B2B, and B2C use cases.

Secure AI Agent solution with **European Data Residency**.



Includes **automated RAG** - There is **no need for developers or Data Scientis**

AI agent that uses **frugal and Responsible AI models**



An AI agent secured solution (**SOC2 Type 2, vulnerability scan**)

AI agent solution that offers supervised adoption & usage via our **Analytics**.

